



<<First Name>> <<Last Name>>

<<Address Line 1>>

<<Address Line 2>>

<<City, State, Zip-code>>

September 14, 2026

REMINDER: Your New Visa Credit Card is Coming Soon!

Dear <<First Name>>,

We're getting closer to the arrival of your new **Health Advantage Visa credit card**.

As the upcoming card conversion approaches, we want to share important information about what to expect and how to prepare.

Important dates to keep in mind as we upgrade:

- **October 9th:** Your new Visa credit card will have been mailed by this date. Once received:
 - Activate your new Visa credit card and store it in a safe place until October 19, 2026.
 - Continue using your current VISA credit card as normal until October 16, 2026.
- **October 17th -18th (Conversion Weekend):** We will be transitioning to a new Visa card processing platform. During the conversion weekend, your current credit card may experience temporary transaction limitations.
- **Monday, October 19th:** Begin using your new Visa credit card for all purchases.

Learn more about making your payment, updating recurring payments, and other important card information by viewing our **FAQs** at healthadvantagecu.com/cardupgrade.

We appreciate your patience and cooperation as we complete this card conversion and prepare to bring you an improved card experience.

Sincerely,

Laura Crase
President/CEO



SCAN ME